

CLOUD

12.05.19

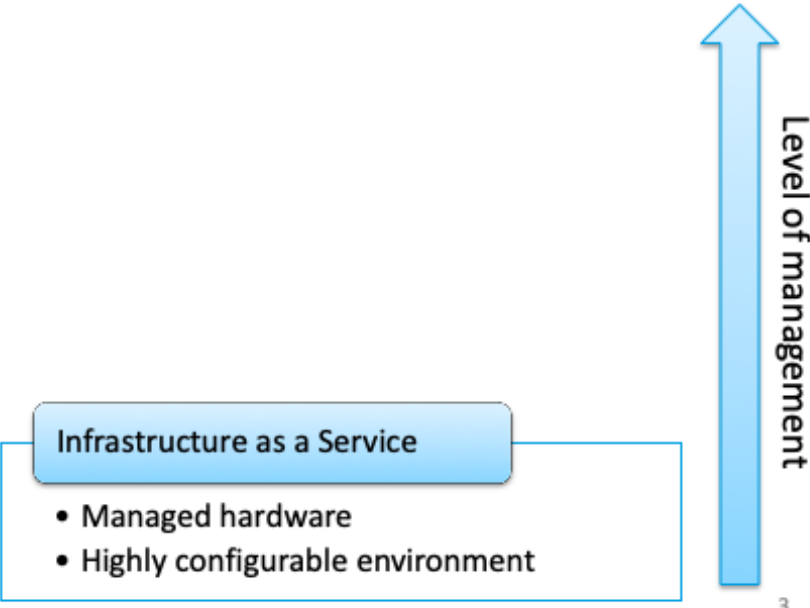
1

Lets talk about cloud.

- Private vs. public cloud
- Marketing buzzword
- Services

- First, we mainly talk about public cloud, not private. Public cloud means, everyone can access our service but we can't access the local network of our customers.
- It's difficult to talk about „cloud“ because this term is taken over by the marketing people. So, everything new and shiny is „cloud“.
- We better talk about services.

- Private vs. public cloud
- Marketing buzzword
- Services



Infrastructure as a Service

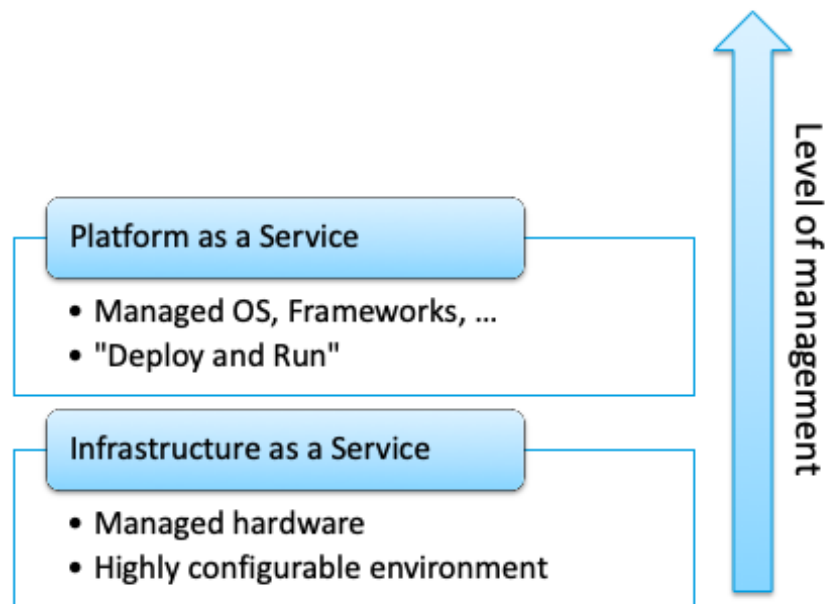
- Managed hardware
- Highly configurable environment

12.05.19

3

- There are 3 types of services which we can order by the level of management that's provided.
- „Infrastrucutre as a Service“ is similar to classic server hosting. But we do not only get VMs and IP addresses but can define complete environments with subnets, load balancers, security rules and much more.

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12.05.19

4

- If we just want to run a cloud application we can use „Platform as a Service“.
- We get an environment where we can just upload our code and start the application. The provider is responsible for maintaining this environment. For example to keep the operation system up to date.

- Private vs. public cloud
- Marketing buzzword
- Services

Software as a Service

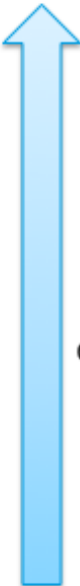
- Complete managed stack
- Completely under control of provider

Platform as a Service

- Managed OS, Frameworks, ...
- "Deploy and Run"

Infrastructure as a Service

- Managed hardware
- Highly configurable environment


Level of management

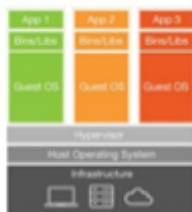
12.05.19

5

- Our goal is to provide PLOSSYS 5 as „Software as a Service“
- We are responsible for everything. Our customers only need to create an account, install a proxy in their local network and configure the printers. That's all.
- On the other hand, we have complete control over all components. So we can make our lives easier by – for example – using Linux even if our customers stick with Windows only.

VM

- Slow: Hypervisor simulates hardware
- Big: VM contains its own OS
- Inflexible: Fixed resource allocation (RAM, CPU)



Docker Container

- Isolation of processes
- Shared access to OS
- Resource-sharing possible

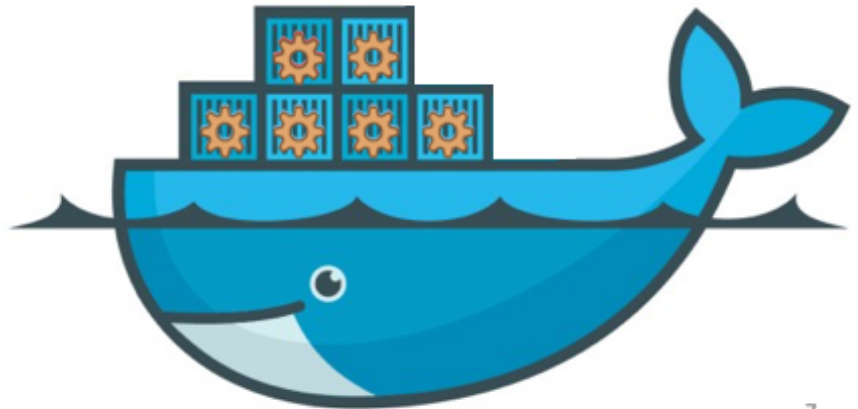


12.05.19

6

- Now, I want to show why PLOSSYS 5 is well prepared to be a cloud application.
- First, we do not need to run on VMs but we can use Docker Containers.
- Let's have a look at VMs:
 - VMs are slow because the hardware must be simulated
 - They are also big because we must install a complete operating system in each VM
 - And they are not very flexible because we must allocate memory and CPU cores before we start a VM.
- Docker containers are much more light-weight:
 - We use containers to isolate processes. So, they cannot affect or even see each other.
 - But all processes use the same operating system
 - This allows us to share all resources across all containers. If one container is idling, the others can use the free resources to do their work.
- I think, the pictures show the differences quite nicely.
 - On the left there is a server running 3 VMs.
 - The gray area is the host.
 - The colored blocks are the VMs.
 - As you can see, the biggest part of a VM is the operating system.
 - On the right side, we see the same applications running in Docker containers
 - They are much smaller, because they only contain the files needed by the applications.
 - They are also very efficient. There is not a big difference between running an application on the host or in a Docker container.

- Containers instead of VMs
- Microservices
- Kubernetes, Openshift, Docker EE
- Built-in monitoring
- Load dependant scaling
- Rolling updates

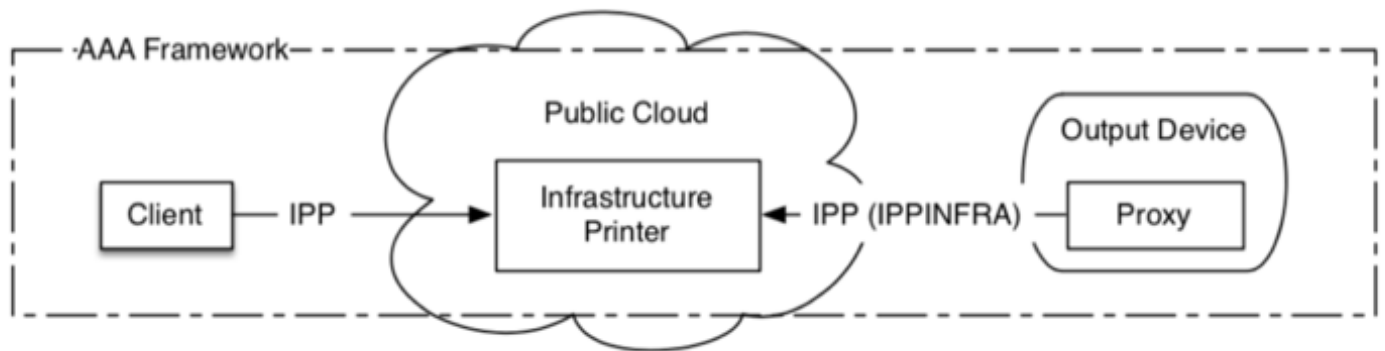


12.05.19

7

- So, we use containers instead of VMs.
- To take advantage of it, we have split PLOSSYS into small processes. They are called Microservices. Each microservice is responsible for only one task. For example for receiving data from clients or for stamping a document.
- To run an application in production, we must spread our microservice across multiple servers. So the application can still work if a server crashes. We can use a container platform for this. There is Kubernetes, Openshift and Docker Enterprise Edition. In fact there is only Kubernetes, because Openshift and Docker Enterprise Edition just provide a nicer user interface for Kubernetes.
- Kubernetes provides some nice features. For example monitoring: We get notifications if a container crashes and it also can be restarted automatically.
- We can also automatically scale up the number of containers, if for example we get a batch of many print jobs. After processing all the jobs, all no longer needed containers are removed again.
- We can even update our application while it's running. There are always enough services running to handle incoming print jobs.

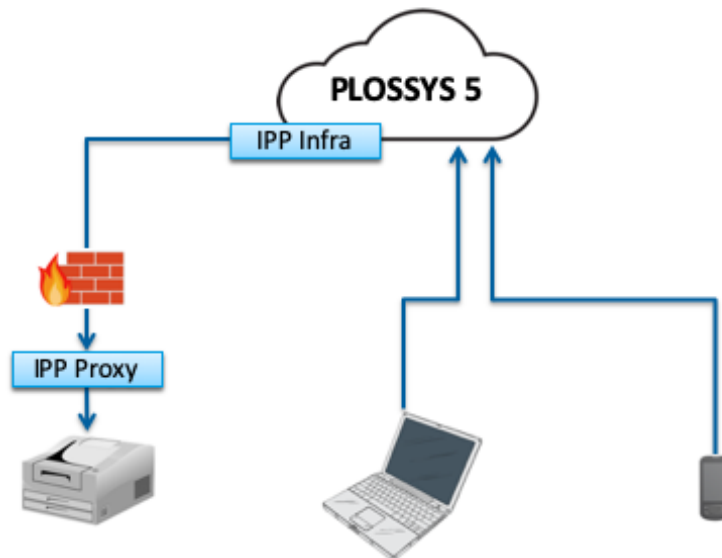
- TLS encryption
- IPP Shared Infrastructure Extensions



12.05.19

8

- Communication is also an important building block for our application. We decided to use Internet Printing Protocol wherever possible.
- It's based on HTTP, so we get all features of HTTP for free. For example TLS-encryption.
- There is also an important addition to the IPP standard called „IPP Shared Infrastructure Extensions“.
- As you can see in the picture, it deals with processing print jobs in the public cloud.



12.05.19

9

- Here we see basically the same picture.
- We have PLOSSYS running as a public cloud service.
- And there are some devices located in the local network of the customer. All are protected by a firewall.
- There is no problem sending data to our PLOSSYS since we just use HTTPS.
- But PLOSSYS cannot reach the printers for two reasons:
 - First, they only have private ip addresses assigned to
 - Second, any incoming connection is blocked by the firewall
- So we need a proxy inside the network which opens a connection to PLOSSYS.
- Now, our gateway component can send a job to the proxy which forwards it to the printer.
- That's all defined by the IPP Extension. We have an IPP Proxy and an IPP Infrastructure Printer and all needed communication is defined by the standard.

- Feedback
 - Job status
 - Printer monitoring
- Control of print jobs
- Communication across multiple data centers



12.05.19

10

- We can also use IPP to send feedback to the client. For example about the status of jobs or printers.
- We can even control jobs via IPP. For example cancel or redirect jobs.
- Communication is also possible accross multiple datacenters.



12.05.19

11

- That's my final slide. I want to say a few words about our current status.
- Our goal is to provide PLOSSYS as Software as a Service.
- The picture shows the start, not the finish line. I chose it because we are on the way, but there is still much work to do. For example we are currently implementing the IPP protocol but multi-datacenter communication is still in planning. So please do not expect to see everything I mentioned to be available tomorrow. It's a long run.

Kubernetes

DEMO

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12



WIR SIND FÜR SIE DA!

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13